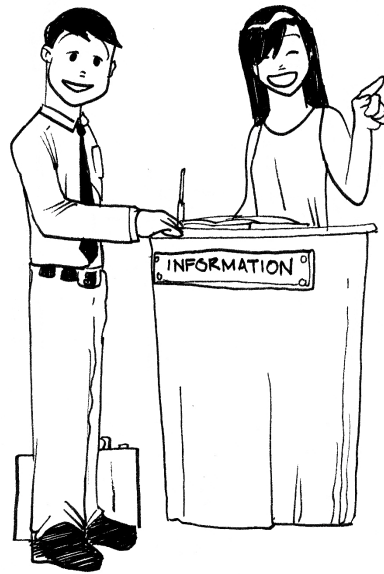


## Reserving a Table



### Section 1: Dialogue

Please read the following dialogue between a customer and a waitress at Buffalo Bills Restaurant.

**Waitress:** Buffalo Bills Restaurant in Lakeshore.

**Customer:** Hello! I am calling to make a table reservation.

**Waitress:** Absolutely, may I have your last name please?

**Customer:** My last name is Haze.

**Waitress:** Thank you! May I also know what evening you will like the reservation for? .

**Customer:** Can I reserve for this Friday?

**Waitress:** All right, what time will you be dining with us?

**Customer:** We would prefer 6:00 PM to 6:30 PM.

**Waitress:** How many diners will be in your party?

**Customer:** Please make the reservation for 2 people only. And may I also request that we be seated at a booth, instead of a table?

**Waitress:** Ok, thank you Mr. Haze! This Friday at 6:00 PM we will have a booth reserved for you.

**Customer:** Great! Thank you so much. I appreciate your help, and look forward to having dinner at your restaurant.

### **Section 2: Useful Expression**

Please take note of the following useful expressions.

1. Hello! Can you help me book a reservation please?
2. I would like to reserve for a party of five please.
3. Can you reserve a table at 8:00 PM?
4. Hi! We've booked a table for 4 people, under my last name.
5. Hi! Are there any free tables for a party of 3?
6. Can you please help me? I haven't booked a table, can you fit us in?
7. If you're fully booked on Friday night, will it be possible to reserve for Saturday instead?
8. Hello. May I reserve a booth?
9. Hi. I reserved a table for 3, but just now I was wondering if it will be okay to book a booth instead?
10. Hello, is it possible to change my reservation for this Friday to Saturday instead?

**Section 3: Vocabulary Words and Expressions**

Please read the vocabulary word/ expression with its definition and sample sentence

| <b>Vocabulary Word</b>                                      | <b>Definition</b>   | <b>Sample Sentence</b>   |
|---|---|--|
| <b>reservation</b><br>[rezər'vāSHən]<br>noun                | the action of reserving something.  | I made a reservation for two people this Friday at Buffalo Bills restaurant. |
| <b>evening</b><br>[ēvniNG]<br>noun                          | the period of time at the end of the day, usually from about 6 p.m. to bedtime.                 | It is eight 'oclock in the evening.  |
| <b>dine</b><br>[dīn]<br>verb<br>dining - present participle | eat dinner.   | They are dining at the new restaurant in uptown.                             |
| <b>prefer</b><br>[pri'fər]<br>verb                          | like (one thing or person) better than another or others; tend to choose.                       | I prefer watching Basketball over Baseball.                                  |
| <b>request</b><br>[ri'kwest]<br>noun                        | an act of asking politely or formally for something.  | I am requesting for immediate help from a doctor..                           |
| <b>booth</b><br>[bōOTH]<br>noun                             | an enclosure or compartment for various purposes, such as telephoning, broadcasting, or voting. | We sat im the middle booth during dinner.                                    |

**Section 4: Completing the Conversation Exercise**

Please complete the dialogue by using the words from the box below.

**Waitress:** Cinderella's Royal Table at Walt Disney World. How may I help you today?

**Customer:** Hi! I would like to book a table \_\_\_\_\_, under my last name, Mr. Haze. For a party of 4.

**Waitress:** Can you tell me what \_\_\_\_\_ would you like the reservation for?

**Customer:** Can you make the reservation for this coming Sunday, June 1st?

**Waitress:** On that date, it appears that all are royal tables are full. However there is one remaining \_\_\_\_\_ left. May I know what time will you be \_\_\_\_\_ with us?

**Customer:** We \_\_\_\_\_ 6:00 PM. And by the way, could you also please make a note, that we will be celebrating my daughter's birthday on this date. Will it be possible to make a special \_\_\_\_\_ for Mickey Mouse and the entire Disney cast to sing her happy birthday?

**Waitress:** Ok, I have made a special note of your inquiry, included with your booth reservation for this Sunday at 6:00 PM. Thank you Mr. Haze, and we look forward to your daughters birthday celebration!

**Customer:** Thank you very much.

|             |         |        |        |         |       |
|-------------|---------|--------|--------|---------|-------|
| reservation | evening | dining | prefer | request | booth |
|-------------|---------|--------|--------|---------|-------|